

JHG/CAS

14th March 2005

To Whom It May Concern

Dear Sirs

Instaprint, Heathcote Street, The Lace Market, Nottingham

CPMG Architects have been customers of Instaprint for over 10 years and during this time we have found the quality of their work and service to be excellent.

Quite often we present Instaprint with 'rush' jobs where we are against very tight deadlines ourselves to supply our clients with high quality images and documents in large volumes. Sometimes on such occasions, Instaprint have worked late and opened on Saturdays to ensure that we meet these deadlines, providing documents of a very high standard.

Peter Gauntley and his staff are courteous, helpful and very knowledgeable. They certainly appreciate and demonstrate the importance of good customer service. I have no hesitation in recommending Instaprint as a reputable company providing quality work and service.

Yours faithfully
for CPMG Architects Limited



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